

Sage 100 Supported Versions

Products

Sage 100

Country

North America

Description

What versions of Sage 100 are currently supported?

What are the End of Life (EOL) dates for Sage 100?

Sage 100 supported versions, retired product versions, and retirement dates for phone and e-mail support, product updates (PUs), hot fixes, tax table updates (TTUs)

Resolution

Sage 100 (Standard, Advanced, Premium)	2020 (6.20) Payroll 2.x	2019 (6.10) Payroll 2.x	2018 (6.00) Payroll 2.x	2017 (5.40)
Release Date	March, 2020	April 2019	Oct 2017	Oct 2016
End of Support (Retirement Date is the release date of the 20XX version stated)	Release date of 2023	Release date of 2022	Release date of 2021	September 30, 2020* *Phone support only. We may not research newly reported defects in this version of the product.

Important:

- Sage Payroll Updates are updates to existing tax tables. New Tax Tables may not be included with any updates for prior versions of the software.

Note:

- 2019 IRD (released in December, 2019) was the last IRD that will be released for Sage 100 2017, and the 2020Q1 Tax Table Update (released on January 30, 2020) was the last TTU that will be released for Sage 100 2017. For more details see Sage 100 Update Release Schedule. In order to stay compliant with Payroll and AP 1099 form printing, you will need to upgrade to Sage 100 2019.3 or higher and (if using Payroll, upgrade to Sage 100 Payroll 2.20.1 or higher).
- Due to substantial changes to the tax code that materially impact the 2020 payroll tax year, the IRS released a new Form W-4. Sage 100 2017 and earlier will not support the additional fields necessary to correctly calculate federal withholding taxes. If you are unable to upgrade to

Payroll 2.20.0 or higher prior to needing to use the new Form W-4, you will need to manually calculate Federal Withholding for every payroll for employees who need to use the new Form W-4.

- Sage reserves the right to determine if and when Product Updates and Hot Fixes will be issued.
- Retired versions have limited phone support.

Notes

Special PAYROLL Considerations:

- If you are using Payroll in Sage 100 2018 or 2019, install Payroll 2.20.0 (released in December, 2019) or higher to enter payroll for the 2020 tax year.
- If you are using Payroll in Sage 200 2017 or earlier, you will need to work with your Sage business partner to upgrade to Sage 100 2019 or higher (and Sage 100 Payroll 2.20.0 or higher) to remain compliant for the 2020 tax year.

* **Electronic Reporting:** As previously announced, the **Electronic Reporting** module (formerly known as Magnetic Media Reporting) was retired by 2014 (for those versions of Sage 100 that had it). **Please Note:** You still have the ability to print Payroll and Accounts Payable tax forms using the Federal and State Tax Reporting menu tasks. You can print and/or electronically file W-2, 941, 1095, 1099, plus 330+ signature-ready federal and state tax forms to plain paper. There is no cost to print, but there is a minimal cost to eFile. Click here to get more eFile details (<https://www.aatrix.com/index.php?cid=169>)

Notes on Workstation Operating Systems:

For full details please refer to Supported Platform Matrices (SPM) for Sage 100; System requirements and specifications and Integrated Solutions Compatibility Matrices (ISCM) for Sage 100

- **Windows 10 Professional** workstations are only supported for versions 2015 and higher. Windows 10 Home edition was never supported.
- **Windows 7 Professional** workstations are only supported on versions 4.30.0.18 and higher. **NOTE:** Support for these operating systems **ended January 14, 2020**, regardless of Sage 100 version. Windows 7 Home edition was never supported.
- **Windows XP Professional** workstations - support for these operating systems ended mid-April 2014, regardless of Sage 100 version. Windows XP Home edition was never supported.

RETIRED VERSIONS (Support limited or no longer available - i.e. Sage 100 Customer Support may decline to support, and is no longer making callback appointments or researching issues for, retired Sage 100 versions):

- Sage 100 **2016 (5.30)** released 10/2015) was retired September 30, 2019
 - Product Updates were 1 through 5, with the final one released June 2017
- Sage 100 **2015 (5.20)** (released 10/2014) was retired September 30, 2018
 - Product Updates were 1 through 5
- Sage 100 **2014 (5.10)** (released 12/2013) was retired September 30, 2017
 - Product Updates were 1 through 7, with the final one released November 2015
- Sage 100 **2013 (5.00)** (released October 2012) was retired September 30, 2016
 - Product Updates were 1 through 9
- Sage 100 ERP (formerly Sage MAS 90/200) version **4.50** (released 08/2011) was retired September 30, 2015
 - Product Updates were 1 through 8
- Sage ERP MAS 200 SQL version **4.45** (released 11/2010) was retired September 30, 2012
- Sage 100 ERP (formerly Sage MAS 90/200) version **4.40** (released 02/2010) was retired September 30, 2014
 - **Note:** Includes the Extended Enterprise Suite (EES) version 1.4
- Sage ERP MAS 90 and 200 version **4.30** (released 06/2008) was retired September 30, 2013
 - **Note:** Includes the Extended Enterprise Suite (EES) version 1.3
- Sage ERP MAS 90 and 200 version **4.20** (released 10/2007) was retired September 30, 2012

- **Note:** Sage MAS 90 or 200 versions 4.20 and below are **not** supported with any 64-bit operating systems
- Sage (or formerly Best Software) MAS 90 and 200 versions **4.10**, **4.05**, and **4.00** (released 10/2005, 11/2004, and 04/2004, respectively) were retired September 30, 2011
- Sage (or formerly Best Software) MAS 200 SQL versions **3.74**, **3.73**, and **3.72** (released 07/2007, 12/2005, and 11/2004, respectively) were retired September 30, 2011
- Sage (formerly Best Software) MAS 90 and 200 version **3.71** (released 11/2002) was retired September 30, 2010
- Sage (formerly Best Software) MAS 90 and 200 version **3.70** (released 02/2002) was retired around October of 2005
- **Sage Extended Solutions** (custom enhancements to the MAS 90 or 200 software, some formerly known as Macabe Easy Solutions enhancements prior to acquisition) were retired by November 1, 2010. However, some selected enhancements were incorporated into the product over the course of versions 4.40 through 2013.
 - **Note:** For many retired Extended Solutions, source code was released to Development Partners, and several continue to provide updates for current versions. For more information, see the **Related Resources** selection below.
- Earlier versions of Sage (or Best Software) MAS 90 and 200 (3.61, 3.60, 3.51, 3.50, 3.41, 3.40, etc.) were all retired by 2005 or years earlier.

Need help?

Chat with support (https://chat.na.sage.com/sdcxuser/rnn/issue_new.asp?Kernel::Kernel::sik_iss_type=ec7ecb20-40f2-43f5-9d0d-9d128ac9423b&enforceRequestType=yes&lf=kbarticle&qd=Sage%20100%20Support)

Related resources

How to determine the version and product update of Sage 100 installed

Sage 100: Download Portal

Sage 100 Update Release Schedule

What versions of Crystal Reports are supported with Sage 100?

Where to find available third-party solutions or enhancements developed for Sage Products?

Category

Documentation

Installation

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